



Transforming Information Technology in the Commonwealth: An Update

Lemuel C. Stewart, Jr.

Chief Information Officer of the Commonwealth

Joint Commission on Technology & Science December 1, 2004

expect the best





If not VITA....

- Virginia would spend at least \$1.1 billion over the next decade in duplicative, stand-alone administrative systems
- Virginia would likely see major project failures in excess of \$120 million over the next six years
- Aging systems with minimal security would continue to deteriorate and require more people and dollars for support
- Infrastructure costs would increase, resulting in fewer dollars for citizen services and applications
- Virginia would not be able to provide citizen-centric, event-oriented services ("joined-up" government)
- Virginia would be at a severe competitive disadvantage to other states





Accomplishments

- Successfully transitioned 90 executive branch agencies
- Improved governance and oversight of technology investments
- Created Project Manager Development Program
- Centralized procurement and launched Procurement Reform
- Increased opportunities for Small, Women- and Minority-Owned (SWAM) businesses
- Met or exceeded service commitments and deadlines
- Implemented standard compliance for security and software licensing



Accomplishments

- Developed Quick Win initiatives to self-fund cost of integration activities—\$6.7M
- Improving citizen services provided by agencies via enterprise initiatives
 - Enterprise Licensing System
 - Govt. to Govt. Enterprise Systems Interface
 - Enterprise Geographic Information Systems
 - Statewide Alert Network
 - Learning Management System
 - E-Mail services for small agencies
- Implemented independent verification and validation program for all major projects





5

Accomplishments: Savings Report

	FY 04 Savings	FY 05 Savings	FY 06 Savings	Six-Year Cumulative Baseline Benefit
Cost savings (11 initiatives)	\$15,665,000	\$25,130,000	\$26,316,000	\$156,710,000
Cost Avoidance (2 initiatives)	\$ 875,000	\$ 995,000	\$ 615,000	\$ 4,070,000
Total	\$16,540,000	\$26,125,000	\$26,931,000	\$160,780,000

www.vita.virginia.gov expect the best



VITA Issues and Actions

- APA Special Report—December 15, 2003
 - 26 item VITA action plan completed on schedule
- DHRM Classification Study
 - First phase report DHRM recommended changes to 58 of 372 positions
 - 100% compliant—December 2004
 - No policy or procedural issues associated with VITA actions
- General Assembly studies and actions
 - JLARC Review of IT Systems Development—January 2003
 - APA E-Commerce Report—November 2000





Looking Ahead: Transformation

- Major reengineering initiatives
 - State-of-the-art data center(s) with disaster backup
 - Enterprise desktop management
 - Enterprise messaging/E-mail system
 - Enterprise customer care center
 - Electronic government and associated business transformation
 - Comprehensive statewide network services
 - Replacement of our central administrative systems



Transformation & PPEA

- Public/Private partnerships are essential to breakthrough success
- VITA accepted 4 competing PPEA proposals for reengineering initiatives in the Commonwealth
 - Completed Conceptual Review Phase
 - Detailed Review Phase—January 2005
- Detailed Review Phase in two tracks
 - Infrastructure: IBM, Northrop Grumman
 - Enterprise Applications: CGI-AMS, IBM





Priorities for 2005

- Public/Private partnership for Transformation
- Enterprise systems
- Collaboration among all levels of government
- Recapitalize IT in government
- Strategic IT investment management
- Expand services to accommodate a mobile citizen population (e-government)





2005 Legislative Priorities

- IT Investment Board 2005 legislative package—pending approval Dec. 8
- Proposed bills
 - Amend enabling statute to repeal VIPNet as distinct division
 - Amend powers, duties, and processes of Wireless E-911 Services Board





2005 Legislative Priorities: Budget

- Proposed budget language amendments
 - Align ability to increase MEL with internal service funded operations
 - Align ability to make compensation actions consistent with other agencies
 - Align procurement approval to match Code of Virginia
- Proposed budget dollar amendments
 - 9 budget dollar amendments submitted to DPB totaling \$24.39 million



Value of VITA

- For <u>Virginia's executive and legislative leaders</u>, the ability to better understand and manage the state's IT investments and generate savings that can be reinvested in future technology projects
- For <u>Virginia's IT employees</u>, the opportunity to learn new technologies, gain new skills, and advance in their careers
- For <u>Virginia's IT users</u>, the commitment to business continuity in the near term and better services over the long term
- For <u>Virginia's citizens</u>, the opportunity to interact with government in new ways—and the knowledge that hardearned tax dollars are being invested wisely

expect the best





13

For More Information on VITA

www.vita.virginia.gov

Lemuel C. Stewart, Jr. CIO of the Commonwealth 804.343.9002

<u>lem.stewart@vita.virginia.gov</u>

ContactUs@vita.virginia.gov